Bloomington Faculty Council Benefits Committee Meeting Friday, November 10, 2023 9:15am-10:15am Lindley Hall, Room 016 and via Zoom

Members in Attendance

Jim Sherman – Zoom Nancy Nelson Maggie Kiel-Morse – Zoom David Taylor Cheryl Hughes – Zoom Bruce Jaffey Issam Albdairat – Zoom

<u>Others in Attendance</u> Samantha Schaefer, Healthy IU Manager Christan Royer, IUHR

Item 1: Approved October meeting minutes.

### Item 2:

Presentation by Samantha Schaefer, Healthy IU program manager:

- Presentation focused on the Healthy IU Wellness Ambassadors.
- Wellness Ambassadors serve as a liaison between the university-wide health and wellness program and their departments. New Ambassadors can sign up at any time.
- Full presentation available in the Committee's shared drive.
- Samantha is working to expand the Wellness Ambassador program with a goal of having one WA in every department university-wide.
- Committee members asked questions about demographics in the program, longevity of the program, and data showing results of program.
  - Samantha has some data from several years ago, and is planning another employee wellness survey plus working with Christan to get benefits/claims data.
  - Christan mentioned a post-covid surge in preventative care.

## Item 3:

Christan Royer provided an update on open enrollment:

- No issues were reported, and webinars were well-attended. Noted that total phone call volume was down a little bit.
- Regarding the new critical illness benefit 19% of eligible employees enrolled (in line with what vendor expected).
- Enrollments are processing now; Anthem will issue new ID cards in December.

#### Item 4:

Workplace mental health website update:

- Website launched in January 2023, and Christan has data from March 2023 to present showing 6,214 site views; engagement rate is 43% (on website for more than 10 seconds, viewed more than 2 pages, did some click-throughs); top 2 pages – find help; leader tools.

# Item 5:

Request for Proposal for new HSA vendor:

- This is not public info yet. RFP going out next year with potential roll out in 2025.
- Reasons for RFP: Nyhart is no longer a local company; IU no longer getting good customer service; Nyhart charges fees, but other HSA vendors charge less or none at all.
- Discussion about this included desire to have someone from Benefits Committee serve as part of the RFP process; current HSA balances will transfer; Fidelity is an option for the vendor.

## Item 6:

Update on Road to Retirement Series from Jim Sherman:

- Presentations delivered on Social Security; HSAs; what does retiree status mean and what are the benefits; Medicare (but with only a little bit about part D).
- Possible issue with trying to get CVS people to present info about medicare D and have a helpline for IU for part D, but without allowing CVS to sell people on other CVS medicare programs/services

Next Benefits Committee Meeting – December 8<sup>th</sup>, 9:15am-10:15am.